A warm welcome to Chantry Dale
– a luxury assisted living village situated in the rural heart of England

The village’s 300 residents range from the highly independent to those needing constant care and assistance. Chantry Dale’s appeal is its ability to offer the highest levels of service, personalised care needs, and a great retirement lifestyle. To achieve this, both its residential accommodation and communal facilities must offer consistent quality and deliver every type of residents’ needs.

Supplying the best possible white goods and appliances to their customers is key. At Chantry Dale, Miele’s commercial and domestic products help ensure top-class catering, impeccable cleanliness, and excellent hygiene.

Take a tour around the village to find out more.

Simply click on the highlighted buildings to see what’s inside!

NOTE: Chantry Dale, as featured in this infographic, is a fictitious care village. Any resemblance or likeness to a real care village is purely coincidental. With thanks to Inspired Villages for supplying the main building image.

Visit our Care Hub to see how Miele can enhance your care environments quality, cleanliness and hygiene.
No. 4 Gardenia Court

4 Gardenia Court is home to Annie and Malcolm Jones, who moved to the village to be able to live an active and independent retirement in secure surroundings. They purchased a deluxe apartment for a touch of luxury. To make their move as easy as possible the apartment came fully decorated and fitted with furniture and Miele appliances of their choice.

Miele fridge freezers provide the best storage conditions for keeping food fresher for longer.

Key features
- DuplexCool - separate air circuits for the fridge and freezer allow for precise temperature management
- DynaCool – circulated air ensures no hot spots and a consistent, stable temperature
- 1 Degree Accuracy – a precision thermostat maintains the fridge temperature regardless of outside conditions

Benefits
- Food lasts longer, reducing waste
- Nutrients, colour and texture are retained
- Miele reliability

Miele ovens heat up extra quickly, achieving temperatures of 180° in as little as four minutes and maintain it to within 1°.

Key features
- TasteControl feature removes the chances of food becoming overcooked
- Self-cleaning - the oven’s pyrolytic function burns off any residue leaving the interior like new

Benefits
- Perfect results every time
- Intuitive interface
- More time to enjoy life, with no risk of over cooked food

Miele G7000 dishwashers offers innovative dosing through the AutoDos and PowerDisk® systems.

Key features
- QuickPowerWash provides a full wash in under an hour
- AutoDos system with PowerDisk® automatically dispenses the optimal amount of detergent for perfect results

Benefits
- Versatile loading for all situations
- High quality, efficient cleaning systems with Automatic Programmes
- Environmentally friendly by avoiding chemical over-dosing

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Roasters Café Bar

Sitting down for morning coffee or afternoon tea is part of daily life for many village residents. What better place to do so than Roasters on-site café and bar? Aromatic coffee beans and the sound of drinks being prepared all help to create a warm and welcoming atmosphere, helping combat loneliness and isolation.

A Miele ‘Speed’ freestanding fresh water dishwasher ensures everything from tea pots to tall latte glasses are ready and waiting for the next customer.

**Key features**
- Maximum cleaning performance, approx 200 plates per hour
- Versatile configuration of baskets
- Multiple programmes that can be item-specific
- Very short cycle times

**Benefits**
- Premium guest service
- Discrete and quiet
- Fast results

A Miele tank dishwasher is used for larger crockery and serveware, for residents enjoying the famous Roasters breakfast or light lunch.

**Key features**
- Fast cycles
- Lower water consumption

**Benefits**
- Cleanliness
- Speed
- Ease of use

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Lily’s Laundry

Lily’s is more than somewhere to go to wash your clothes; it’s one of the most popular places where the more active residents of the village go to meet. Kitted with the very latest equipment, and some ‘helping hands’ for those who need it, this laundry helps give residents a sense of purpose and keeps them active.

Miele Octoplus commercial washers are capable of personalised washes, with adapted control panels for easy use by residents – whatever they need to wash.

Key features
- Simple to use controls
- Honeycomb drum for best possible garment care

Benefits
- Keeping residents active
- High quality

Miele Octoplus tumble dryers then finish the job to perfection. Drying to residual moisture means that residents’ clothing and linen is not damaged or heavily creased.

Key features
- Easily programmable
- Drying to residual moisture for easier and faster ironing

Benefits
- Garment care
- Making laundry simple
- Easy cleaning of larger items such as duvets and pillows

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Central Laundry

The village's central laundry is critical to the quality of support provided to less capable residents with higher care needs. Efficiency, quality and hygiene are all crucial. The laundry must ensure residents have the clothing and bedding they require without compromising on cleanliness or risk infections from spreading.

A Miele barrier washer system gives maximum hygiene, keeping soiled and clean laundry separate to avoid infections like C. Diff and E. Coil taking hold.

**Key features**
- Machines installed into separating wall with soiled and clean laundry areas in different rooms

**Benefits**
- Outstanding care
- Infection control
- Laundry staff safety

Miele’s large load washers and dryers are the essential workhorses. Short but effective cycles and fully programmable.

**Key features**
- Large capacity but short, effective cycles
- PerfectDry system leaves residual moisture in fabrics making ironing easier

**Benefits**
- Fast turnaround
- Laundry efficiency
- Easy to use

Miele commercial rotary ironers make fast and easy work of clean linen so it’s ready for use again in no time.

**Key features**
- Handling up to 250kg/hour
- Patented EasyFold outfeed table ensures linen stays smooth
- Ergonomically designed

**Benefits**
- Quick finishing
- Perfect results
- Staff wellbeing

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The Orangery Restaurant

The Orangery offers a touch of class for village residents and their families. They can book in for a delicious meal in a safe environment close to home, with the feel of a smart, high end restaurant.

The resident chefs, kitchen, and waiting on staff, are constantly preparing tasty and nutritious food, and then getting the restaurant cleaned and ready for the next busy day.

A Miele Little Giant washing machine and tumble dryer housed within the kitchen deals effortlessly and quickly with greasy kitchen cloths and other laundry.

**Key features**
- Multiple programmes available
- Effective grease extraction from cleaning cloths

**Benefits**
- Efficiency
- Cleanliness
- Hygiene
- Fully tailored programmes for ease of use

Miele tank dishwashers handle the large volumes of crockery and serveware, cleaning and drying efficiently, ready for the next sitting.

**Key features**
- Fast cycles
- Lower water consumption

**Benefits**
- Guest service
- Speed
- Cleanliness

A Miele freshwater dishwasher is installed for expensive glassware, ensuring its quality is maintained and it retains its crystal appearance.

**Key features**
- Perfect GlassCare feature adjusts water hardness to ensure glasses are thoroughly but gently cleaned.

**Benefits**
- Quality of service
- Glassware longevity

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